

**Islamic
Women's
Association of
Queensland**

Aged Care (High / Low), Respite, Disability, Community Settlement

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As coordinator of the Salam Respite Centre I would like to let you know that we use the 'Hendrika Health & Language' guides every day.

Our Day & Night Respite Centre has clients from many backgrounds, but we cater especially for culturally and linguistic diverse elderly clients. We try to match the language of the clients with that of our Personal Carers but when that is not possible we use the language guides for most of the communications, e.g. about what they like to eat, about medication, about pain, feelings and about daily living activities.

So far we have used the Arabic, Bosnian, Dutch, German and Spanish books.

When I went to a workshop about "Cottage Respite" in Adelaide last month we showed others in the industry the language guides. It created great interest from other respite employees.

I highly recommend the use of 'Hendrika Health & Language' guides by any organization or person, but not only for C.A.L.D. purposes but for main stream as well.

Yours truly,

Wimarati Fazil
Co-ordinator, Salam Respite Centre