



Established 1904



Ms Hendrika Johnson 102 Walker Drive Kooralbyn 4285

Dear Hendrika,

Thank you for delivery of your communication resource, *The Hendrika*, and for joining me in promoting it to staff of St Lukes Nursing Services. It's a very innovative tool, well produced, and I see it as having valuable use with our staff as they visit elderly, isolated people in their homes, many from diverse cultural and language backgrounds, who face the challenges of needing care services but do not have competent English. Staff have already started using the tool and have had a really positive response from our clients.

Yours sincerely

Ruth Rowan Multicultural Program Coordinator St Lukes Nursing Service 138 Juliette street Greenslopes 4120

